

THE UT CHRONICLES

The Official Newsletter of Drew University Technology



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DREW
TECHNOLOGY



NEW PHONE SYSTEM: PROJECT UPDATE

We have been working hard to get new phones out to everyone's desks! Thus far, we've delivered about 600 phones, and almost all are assigned their permanent directory extensions. By the end of the week, everyone should have internal and external caller ID.

There are boxes in buildings across campus labeled "Phone Disposal". Please put your old Intecom phone and any associated cables into one of these boxes by January 11. Moving forward, we will share more information about the features available to us with the new phone system. Please review the documentation at [Using Your Drew Phone](#), including the User Guide, and explore any features that are currently available, but please understand that additional features will become a focus after the deployment is completed and we've eliminated our dependence on the old phone system.

TAKE A LOOK AT
THIS MONTH'S
ISSUE:

*Phone Project
Update - 1
Instructional
Technology - 2
Enterprise
Applications - 2
Infrastructure - 2
Reminders - 2*





INSTRUCTIONAL TECHNOLOGY CORNER

Reminder for Faculty: Class Visibility

By default, all Moodle courses are set to be hidden from students until professors choose to make them visible. You can find instructions to edit the visibility settings for your courses at Making a course visible to students

(https://docs.google.com/document/d/1vMrITvkQ339cAR5yUG6gciZiy_Wq-qSUpcQMSSeERB4/edit?usp=sharing).



BANNER ONLINE TRAINING LIBRARY

Coming to Drew January 15

Users with an Ellucian Hub login will be able to access the entire Ellucian online training library on January 15.

- Learn how to access the Ellucian Hub:

<https://uknow.drew.edu/confluence/x/z4MnB>

- Find online training videos:

<https://uknow.drew.edu/confluence/x/2YMnB>



INFRASTRUCTURE

The Infrastructure team has been surveying and upgrading campus network equipment, both to support the VoIP project and laying the groundwork for future improvements. In addition, they have provided technical assistance to other areas of technology for numerous projects.



REMINDERS

iOS 12 and Gmail: In our email sent Oct 22, 2018, we recommended Drew users follow the instructions in the iOS section of the Connecting Your Mobile Devices to Google Apps page in U-KNOW (<https://uknow.drew.edu/confluence/x/ihTqAQ>) to add their accounts as Exchange accounts. This issue has only affected some people with iPhones who've updated to version 12 and have been prompted to change their passwords.

- **Drew Domains:** If you are interested in creating a website as part of the Digital Humanities grant provided by the Mellon Foundation, you can learn more at <http://www.drew.edu/digital-humanities/> and find links to request a domain.
- **Contact Us:** You can reach the UT Service Center many ways.
 - 973-408-4357
 - helpdesk@drew.edu
 - <https://help.drew.edu>
 - Vivian A. Bull Academic Commons, Rose Memorial Library