THE UT CHRONICLES

The Official Newsletter of Drew University Technology





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BEES IN OUR BONNETS: ROBOCALLS



University Technology has received reports of robocalls and spam phone calls coming in to Drew extensions. We've also noticed them ourselves, on our cell phones and our Drew phones. The unfortunate truth is that there is currently no foolproof way to block unwanted calls (especially when thinking about the complication of spoofed phone numbers), but the government and phone service providers are working together to address the problem. The Federal Communications Commission (FCC) offers a consumer guide titled "Stop Unwanted Robocalls and Texts". One of their recommendations is to hang up when receiving a call from someone who claims to be from a particular company and instead calling back the phone number on that company's website or your account statement.

You can add your personal number to the <u>Do Not Call List</u> at https://www.donotcall.gov/, but keep in mind that only those trying to follow the law will check the list, and business numbers cannot be added.

FACULTY: MOODLE UPDATES AND REMINDERS

- Import materials from a previous semester: <u>Course Restore form</u>
- Teaching multiple sections for a course? <u>Combine Course Request</u>
- New naming scheme for Moodle courses, to help faculty and students identify courses more easily
- Courses are now turned on (visible) for students by default, but restored content will be hidden. Follow these instructions to make it visible.



EMPLOYEE SPOTLIGHT: JANICE CAMPBELL

Janice Campbell just graduated from the CLA. She majored in Chinese Studies and minored in both Economics and International Relations. Her career with UT began in August 2016 where, manager Betsy Black writes, she "has been a stellar employee who has creatively solved customer issues with patience and understanding". Janice continued her work with UT this last summer during an internship. She writes about choosing a job with UT: "Technology is evolving everyday and having some skills in it would make life easier...I was adequate with technology but working here gave me skills I never knew I could ever do."

Janice is currently studying for her GRE, with plans to earn a Masters in International Economics or Environmental Economics. She will combine those lessons with additional study of Mandarin for her future career.

We thank her for her devotion to supporting technology here at Drew and wish her the best of luck with her future pursuits!

INTERESTED IN PROFESSIONAL DEVELOPMENT?

University Technology strives to offer the Drew community information that is useful to them, whether they are students learning so that they can leave the bubble and make the world a better place, or employees working to make this bubble the best and most efficient it can be. To this end, we've scheduled a handful of short (usually 30 minute) sessions to share information about a specific topic. All sessions will be held in the Tech Classroom on the main floor of the Library. If you are interested in additional subjects that are not on this list, please send an email to helpdesk@drew.edu!

WORKSHOP



- Dissertation Templates
 - Wed, Sept 25, 4pm
- Working With Google Forms
 - Wed, Oct 2, 10am
- Budgeting with Google Sheets
 - Wed, Oct 16, 4pm
- Time Management Tools
 - Wed, Nov 20, 4pm

